Planni	ng and Zoning	🌚 LAYOUT	🐠 PUBLISH	⊕ ADD		🚱 HELP
Score	card >					
1.0	Customer					⊕ ADD
1.1 Incr	eased urban infill development and decreased urban sprawl (DP&Z)		Actual	Go	al	As of Date
	Initiate and Complete Area Plans Timely		1		1	FY06 Q3
	Countywide Planning Project - Develop a workplan for the initiative by Quarter 4		50 %	50	%	FY06 Q3
	Maintain countywide land use and land supply/capacity updated quarterly (Research/Planning Data & Maint.)		100 %	100	%	FY06 Q3
	Percent of Initial Processing of Public Hearing Applications, First 40 <u>Days</u>		100 %	100	%	FY06 Q3
	Percentage Completion of Landscape Reviews of Building Permit Plans (Residential - 2 days; Commercial - 3 days) (Bldg. Perm. Proc. Improv.)		74 %	100	%	FY06 Q3
_	Percentage Completion of Zoning Reviews of Building Permits (Residential - 2 days; Commercial - 3 days) (Zoning Division) (Bldg. Perm. Proc. Improv.)		88 %	100	%	FY06 Q3
_	Percentage of Zoning and Landscape Inspections Performed within 24 hours		100 %	100	%	FY06 Q3
	Percentage of Impact Fee Assessments and Collections for Office Projects within 48 Hours		100 %	100	%	FY06 Q3
	Percentage of Impact Fee Assessments and Collections for Retail Buildings within 48 Hours		100 %	100	%	FY06 Q3
	Percentage of Impact Fee Assessments and Collections for Single Family Residences within 24 Hours		100 %	100	%	FY06 Q3
	Percentage of Impact Fee Assessments and Collections for Warehouse Projects within 48 Hours		100 %	100	%	FY06 Q3
	Percentage of Impact Fees Assessments and Collections for Additions for Single Family Residences within 24 Hours		100 %	100	%	FY06 Q3
	engthened bond between the community and Miami-Dade County ernment (DP&Z)					
_	Complete resolution 14 days after receipt of motion slip for the zoning hearing		100 %	100	%	Jun 2006
	Outreach Community Meetings (Administration) Outreach Community Meetings (Planning)					
	Outreach Community Meetings (Planning) Outreach Community Meetings (Zoning)					
	Resolutions/Development Orders		40	2	10	Jun 2006
	ily accessible information regarding County services and programs - &Z)					
	Ensuring results are posted on zoning maps 30 days of receipt of resolution		92 %	100	%	FY06 Q3
land	tection of viable agriculture, wetlands and environmentally-sensitive ds (DP&Z - Planning Watershed Study Completion)					
_	The study period - Watershed Plan (Metropolitan)		90 %	75	%	FY05
	File CDMP amendment applications, as necessary, to incorporate policy recommendations of the Study (Metropolitan)		0 %	0	%	FY05
	eased availability of affordable and special needs housing (DP&Z)					
	Percentage Completion of an Inclusionary Zoning Ordinance for Workforce Housing (Zoning)		100 %	100	%	May 2006
	Prepare new goals, objectives and policies component for Inclusionary Housing (Research)		100 %	100	%	FY05
	roved community access to information and services (DP&Z)					
	pector's Vehicle Tracking System) (Tech. Advancements) Complete Testing-Production		100 %	100	%	FY06 Q3
	Web Application		100 %		% age 1 of 22	
_	08/02/2006			Р	age 1 of 22	

1.7 Improved Community access to information and services (DP&Z GIS Planning needs) (Tech. Enhancements)			
Analysis for Planning's GIS applications to determine needs	100 %	100 %	FY06 Q3
In-house maintenance, support & enhancements to LUMA & CDMP applications	n/a	n/a	FY06 Q3
New customized in-house or web-based applications for user by Planners	n/a	n/a	FY06 Q3
<u>Provide the necessary resources to hire 1 Sr. Systems Analyst to support GIS applications (DP&Z)</u>	n/a	n/a	FY06 Q3
Take over applications from the vendor	n/a	n/a	FY06 Q3
1.8 Improved community access to information and services - (DP&Z GIS Zoning Historical Layer) (Tech. Enhancements)			
Begin analysis of GIS Zoning History Layer	15 %	15 %	FY06 Q3
1.9 Customer Service Surveys			
Secret Shopper Score (Planning and Zoning)	4.2	4.0	Cal05
A. Development and land use in the County	28.36 %	n/a	FY05
B. Development and land use in your neighborhood	38.77 %	n/a	FY05
C. How the County is managing growth	22.17 %	n/a	FY05
E. Overall effectiveness of revitalization efforts in low income areas in the County	55.36 %	n/a	FY05
2.0 Financial			😝 ADD
2.1 Meet Budget Targets (DP&Z)	Actual	Goal	As of Date
Expen: Total (Planning and Zoning)	\$3,685	\$6,530	FY06 Q3
Revenue: Total (Planning and Zoning)	\$6,661	\$6,529	FY06 Q3
3.0 Internal			⊕ ADD
3.1 Staff Count (DP&Z)	Actual	Goal	As of Date
DP&Z Approved Budgeted Positions	171	171	FY06 Q3
	24	0	FY06 Q3
4.0 Learning and Growth			⊕ ADD
4.1 Workforce skills to support county priorities (Mentoring, Leadership,	Actual	Goal	As of Date

 Workforce skills to support county priorities (Mentoring, Leadership Customer Serv. etc.) (DP&Z)

Workforce Supervisory Development Trainings (Administration)

Workforce Supervisory Development Trainings (Planning)

Workforce Supervisory Development Trainings (Zoning)

Scorecard Details >				
Exception Report		Owners	Monitors	EXPLORE
Scorecard Name: Description:	Planning and Zoning	Lorie, Maynel O'Quinn Williams, Diane Hough, Dianne Pass, Shirley Hurtad Amalia	Marko, Thomas	
Parent Scorecards		Child Scorecards	5	

ACM Scorecard - Susanne Torriente (Land Use & Development)
ACM Scorecard - Hudak, Alina

P & Z - Administration and Operations

<u>P&Z - Zoning Division</u> <u>P&Z - Planning Division</u>

P & Z - Legal Advisor

08/02/2006 Page 2 of 22

Planning and Zoning

Business Plan Report

Customer

Objective Name Owner(s)

(1.1) Increased urban infill development and decreased urban sprawl (DP&Z)

Amalia Hurtado Maynel Lorie

Owner(s)

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Initiatives Linked To Measure

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

Measures Owner(s)

Initiate and Complete Area Plans Timely

Subrata Basu Amalia Hurtado Maynel Lorie Dianne Hough

Performance Graph



Chil	d Measures Linked To Measure			
		ACTUAL	GOAL	DATE
	Area Plans Per Year (Community Planning)	3	3	FY05

Countywide Planning Project - Develop a workplan for the initiative by Quarter ${\bf 4}$

Subrata Basu Amalia Hurtado Maynel Lorie

Countywide Planning Project

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

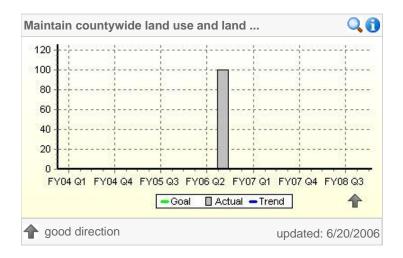
ACTUAL GOAL DATE

08/02/2006 Page 3 of 22

Maintain countywide land use and land supply/capacity updated quarterly (Research/Planning Data & Maint.)

Subrata Basu Amalia Hurtado Dianne Hough Maynel Lorie

Performance Graph



Initiatives	Linked To Measure	Owner(s)
Illitiatives	Lilikeu 10 Measure	Owner (S

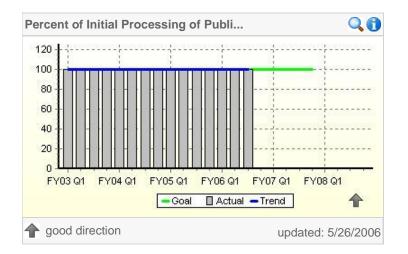
	ACTUAL	GOAL	DATE
Beginning 2003/04 land use capacity will be continuously updated in square mile secti (Research)		550	FY05
Employment projections, commercial/industrial land supply/demand, economic reports (Research)	6	6	FY05

Percent of Initial Processing of Public Hearing Applications, First 40 Days

Shirley Pass Al Torres Amalia Hurtado Maynel Lorie

Provide timely technical review of public hearing applications. Timely issuance of preliminary advertisement or deficiency letters and final advertisement to applicants.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Percentage Completion of Landscape Reviews of Building Permit Plans (Residential - 2 days; Commercial - 3 days) (Bldg. Perm. Proc. Improv.)

Al Torres Amalia Hurtado Shirley Pass

Provide timely technical reivew of building permit plans for compliane with the Landscape Code. Residential - 2 days; Commercial - 3 days

Performance Graph

Initiatives Linked To Measure

Owner(s)

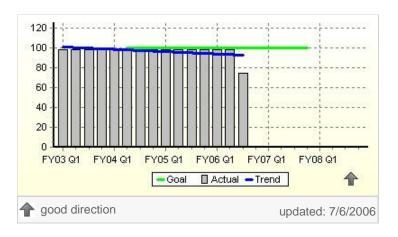
Percentage Completion of Landscape Rev...



Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 4 of 22

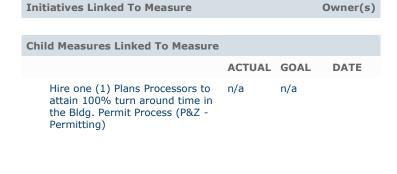


Percentage Completion of Zoning Reviews of Building Permits (Residential - 2 days; Commercial - 3 days) (Zoning Division) (Bldg. Perm. Proc. Improv.)

Shirley Pass Al Torres Amalia Hurtado Maynel Lorie

Timely review of building permit plans for compliance with the Zoning Code. Residential - 2 days Commercial - 3 days

Performance Graph Percentage Completion of Zoning Review... 120 100 80 60 40 20 FY03 Q1 FY04 Q1 FY05 Q1 FY06 Q1 FY07 Q1 FY08 Q1 - Goal Actual -Trend good direction updated: 7/6/2006

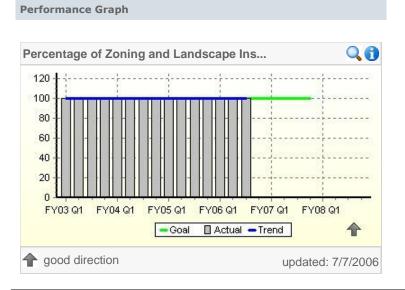


Percentage of Zoning and Landscape Inspections Performed within 24 hours

Shirley Pass Al Torres Amalia Hurtado Maynel Lorie

Owner(s)

Timely response to requests for zoning and landscape inspections in connection with building permits, Certificates of Use, citizen complaints, and requests for inter-departmental assistance on zoning related matters.



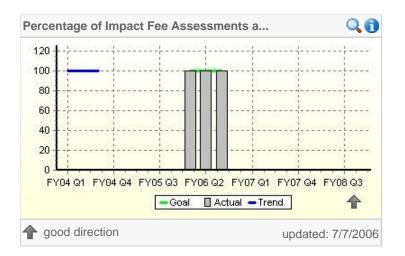
Child Measures Linked To Measure

ACTUAL GOAL DATE

Initiatives Linked To Measure

40 Items

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

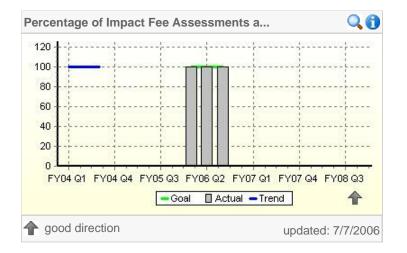
ACTUAL GOAL DATE

Percentage of Impact Fee Assessments and Collections for Retail Buildings within 48 Hours

etail Buildings Amalia Hurtado Maynel Lorie Shirley Pass Al Torres

20 Items

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Percentage of Impact Fee Assessments and Collections for Single Family Residences within 24 Hours

Percentage of Impact Fee Assessments a...

Amalia Hurtado Maynel Lorie Shirley Pass Al Torres

815 Items

Performance Graph

Q **()**

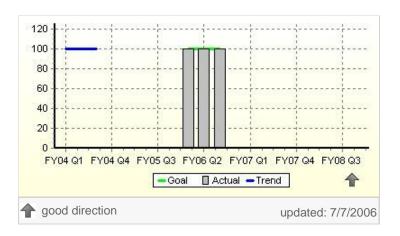
Child Measures Linked To Measure

Initiatives Linked To Measure

ACTUAL GOAL DATE

Owner(s)

08/02/2006 Page 6 of 22

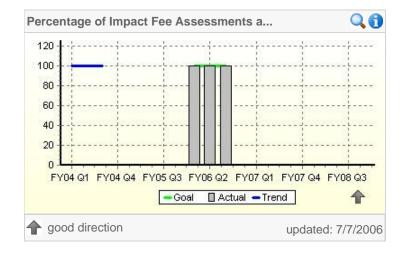


Percentage of Impact Fee Assessments and Collections for Warehouse Projects within 48 Hours

Amalia Hurtado Maynel Lorie Shirley Pass Al Torres

36 Items

Performance Graph



Initiatives Linked To Measure

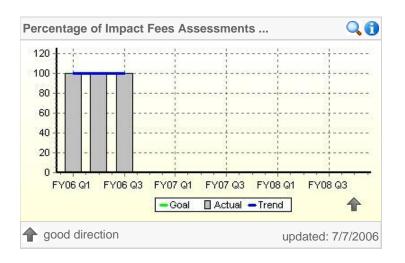
Child Measures Linked To Measure

ACTUAL GOAL DATE

Percentage of Impact Fees Assessments and Collections for Additions for Single Family Residences within 24 Hours

471 Items

Performance Graph



Amalia Hurtado Maynel Lorie Shirley Pass

Amana marcado mayner zone omney rass

Child Measures Linked To Measure

Initiatives Linked To Measure

Owner(s)

ACTUAL GOAL DATE

08/02/2006 Page 7 of 22

(1.2) Strengthened bond between the community and Miami-Dade County government (DP&Z)

Amalia Hurtado Maynel Lorie Nancy Rubin

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

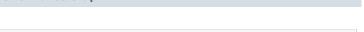
(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

Measures

Complete resolution 14 days after receipt of motion slip for the zoning hearing

Nancy Rubin Amalia Hurtado Maynel Lorie

Performance Graph





Child Measures Linked To Measure

Initiatives Linked To Measure

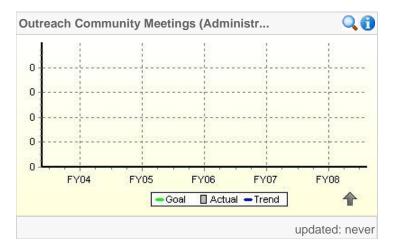
ACTUAL GOAL DATE

Owner(s)

Owner(s)

Outreach Community Meetings (Administration)

Performance Graph



Amalia Hurtado Maynel Lorie

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Outreach Community Meetings (Planning)

Amalia Hurtado Subrata Basu Dianne Hough

Performance Graph

Initiatives Linked To Measure

Owner(s)

Outreach Community Meetings (Planning)

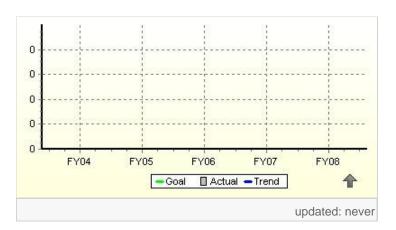


Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006

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Outreach Community Meetings (Zoning)

Amalia Hurtado Shirley Pass Al Torres

Owner(s)

Performance Graph

Outreach Community Meetings (Zoning)

O

FY04

FY05

FY06

FY07

FY08

Goal Actual Trend

updated: never

Child Measures Linked To Measure

ACTUAL GOAL DATE

Initiatives Linked To Measure

Resolutions/Development Orders

Nancy Rubin Amalia Hurtado Maynel Lorie

Performance Graph

Initiatives Linked To Measure Owner(s)



Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 9 of 22

(1.3) Easily accessible information regarding County services and programs - (DP&Z)

Amalia Hurtado Maynel Lorie

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Enhance community access to reliable information regarding services and County government issues

Parent Objectives

(ES2.1) Easily accessible information regarding County services and programs (priority outcome)

Measures Owner(s)

Ensuring results are posted on zoning maps 30 days of receipt of resolution

Abel Lera Amalia Hurtado Maynel Lorie

See Owner Comments.

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 10 of 22

(1.4) Protection of viable agriculture, wetlands and environmentally-sensitive lands (DP&Z - Planning Watershed Study Completion)

Dianne Hough Amalia Hurtado

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

The study period - Watershed Plan (Metropolitan)

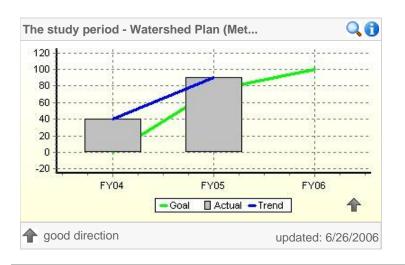
Subrata Basu Amalia Hurtado Dianne Hough

Performance Graph

Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE



 $\label{eq:composition} \textit{File CDMP amendment applications, as necessary, to incorporate policy recommendations of the Study (Metropolitan)}$

Subrata Basu Dianne Hough

ACTUAL GOAL

Performance Graph

Child Measures Linked To Measure

Initiatives Linked To Measure

L DATE

Owner(s)



08/02/2006

Page 11 of 22

(1.6) Improved community access to information and services (DP&Z) (Inspector's Vehicle Tracking System) (Tech. Advancements)

Amalia Hurtado Maynel Lorie

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Easily accessible information regarding County services and programs (priority outcome)

Parent Objectives

(ES2.1.3) Easily accessible information regarding County services and programs - (DP&Z) $\,$

Measures

Complete Testing-Production

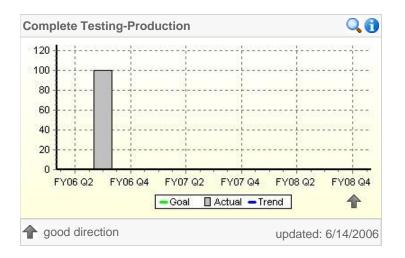
Web enable information

Initiatives Linked To Measure

Owner(s)

Owner(s)

Performance Graph



Child Measures Linked To Measure

ACTUAL GOAL DATE

Dolores Daily Amalia Hurtado Maynel Lorie

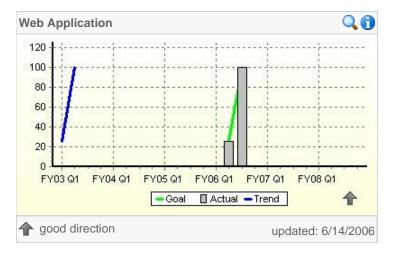
Web Application

Web application to view vehicles' location on a map in real time.

Initiatives Linked To Measure

Owner(s)

Performance Graph

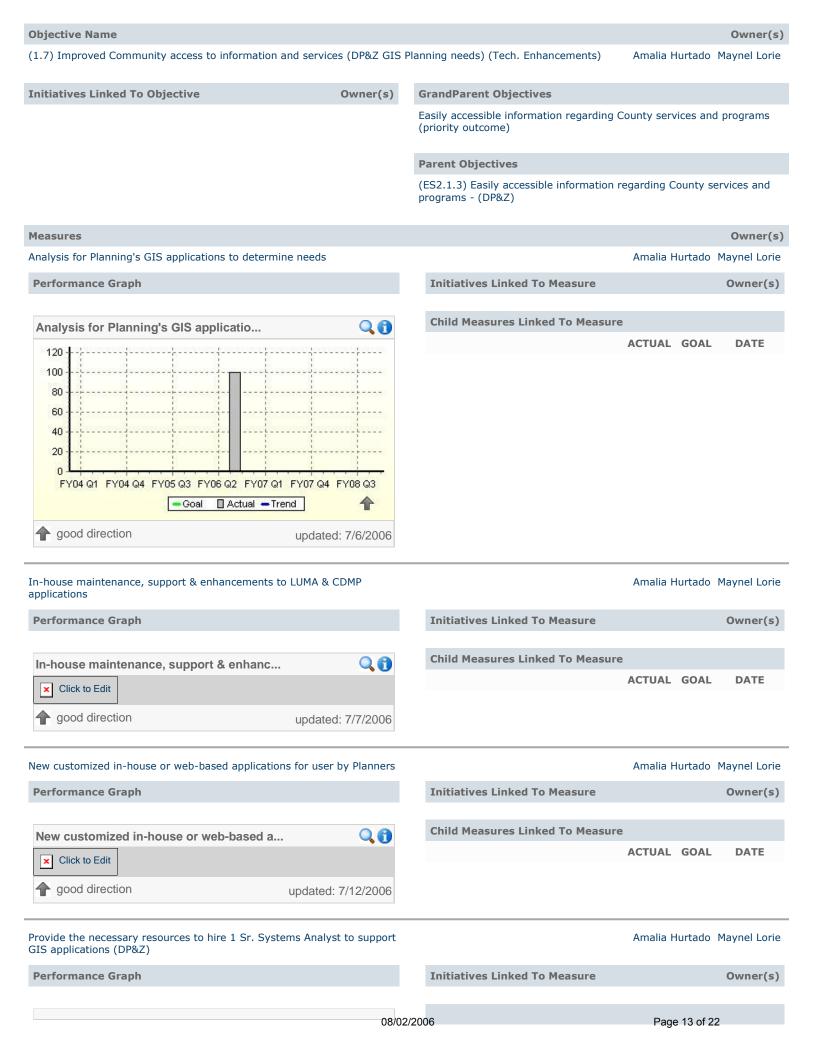


Child Measures Linked To Measure

ACTUAL GOAL DATE

Dolores Daily Amalia Hurtado Maynel Lorie

08/02/2006 Page 12 of 22





Child Measures Linked To Measure

ACTUAL GOAL DATE



(1.5) Increased availability of affordable and special needs housing (DP&Z)

Amalia Hurtado Maynel Lorie

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Provide adequate, quality, and affordable housing equitably throughout Miami-Dade County

Parent Objectives

(HH5.1) Increased availability of affordable and special needs housing (priority outcome)

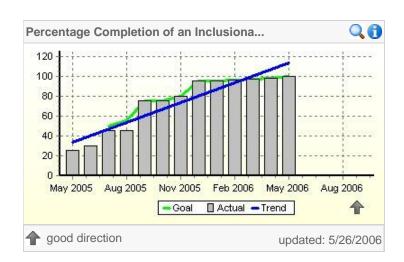
Measures Owner(s)

Percentage Completion of an Inclusionary Zoning Ordinance for Workforce Housing (Zoning)

Al Torres Amalia Hurtado Maynel Lorie Shirley Pass

The creation of a zoning ordinance to encourage the development of workforce housing. Workforce housing is intended to be afforable to individuals and families of moderate incomes, particularly those whose earnings range from 65% to 140% of the County's median income.

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

Prepare new goals, objectives and policies component for Inclusionary Housing (Research)

Subrata Basu Dianne Hough Amalia Hurtado Maynel Lorie

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 15 of 22

(1.8) Improved community access to information and services - (DP&Z GIS Zoning Historical Layer) (Tech. Enhancements)

Amalia Hurtado Maynel Lorie

Planning and Zoning

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Easily accessible information regarding County services and programs (priority outcome)

Parent Objectives

(ES2.1.3) Easily accessible information regarding County services and programs - (DP&Z) $\,$

Measures

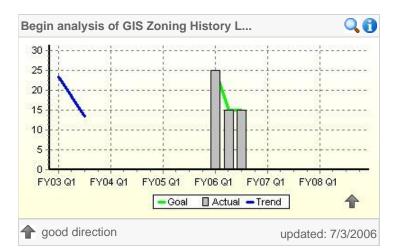
Owner(s)

Begin analysis of GIS Zoning History Layer

Abel Lera Amalia Hurtado Maynel Lorie

See Owner Comments.

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 16 of 22

(1.9) Customer Service Surveys Amalia Hurtado

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measures Owner(s)

Secret Shopper Score (Planning and Zoning)

Diane O'Quinn Williams

Owner(s)

This measures the satisfaction of secret shoppers with the department's services at its points of contact with the public. The goal of 4.0 on a 1.0 - 5.0 scale, 5.0 being best, is based on the 4 out of 5 goal stated in the Miami-Dade County Strategic Plan under Enabling Strategies (ES1).

Performance Graph



Initiatives Linked To Measure

Child Measures Linked To Measure

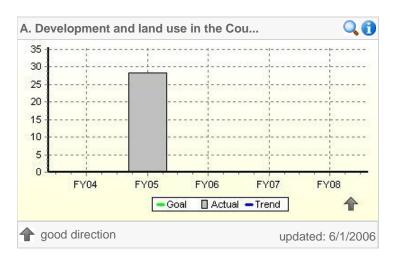
ACTUAL GOAL DATE

A. Development and land use in the County

Initiatives Linked To Measure

Cwner(s)

Performance Graph



Child Measures Linked To Measure

ACTUAL GOAL DATE

B. Development and land use in your neighborhood

Initiatives Linked To Measure

Kevin Kirwin

Owner(s)

B. Development and land use in your ne...

Performance Graph



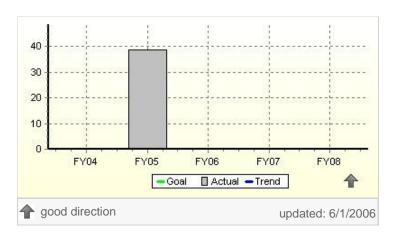
Child Measures Linked To Measure

ACTUAL GOAL

DATE

08/02/2006

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C. How the County is managing growth

Kevin Kirwin

Performance Graph

Initiatives Linked To Measure

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL

DATE



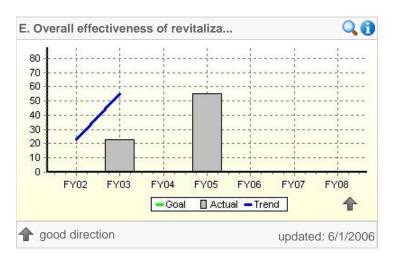
$\ensuremath{\mathsf{E}}.$ Overall effectiveness of revitalization efforts in low income areas in the County

Christa Erml Kevin Kirwin

Owner(s)

Percentage of survey respondents that agree that County government effectively develops low income/ poor areas of the County. question # 19e - 2005 ETC Survey

Performance Graph





08/02/2006 Page 18 of 22

(2.1) Meet Budget Targets (DP&Z)

Amalia Hurtado Maynel Lorie Planning and Zoning

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Initiatives Linked To Measure

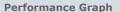
Measures Owner(s)

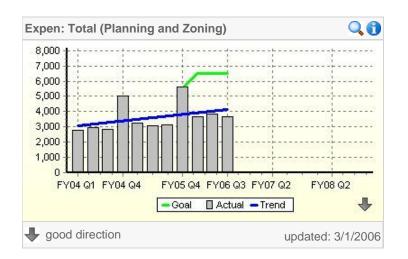
Expen: Total (Planning and Zoning)

Gloria Suarez Amalia Hurtado Maynel Lorie

Owner(s)

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital). Expenses are not evenly incurred throughout the year





Chi	Child Measures Linked To Measure						
		ACTUAL	GOAL	DATE			
	Expen: Personnel (Planning and Zoning)	\$2,823	\$2,960	FY06 Q3			
	Expen: Other Operating (Planning and Zoning)	\$838	\$3,530	FY06 Q3			
	Expen: Capital (Planning and Zoning)	\$24	\$40	FY06 Q3			

Revenue: Total (Planning and Zoning)

Gloria Suarez Amalia Hurtado Maynel Lorie

Total revenue in \$1,000s (from FAMIS). The revenue figures for actual and goal include carryover. General fund transfer will occur during the fourth quarter of the fiscal year

Performance Graph



Initiatives Linked To Measure Owner(s)

Child Measures Linked To Measure

ACTUAL GOAL DATE

08/02/2006 Page 19 of 22

Objective Name Owner(s) (3.1) Staff Count (DP&Z) Amalia Hurtado Maynel Lorie **Initiatives Linked To Objective** Owner(s) **GrandParent Objectives Parent Objectives** Measures Owner(s) DP&Z Approved Budgeted Positions Amalia Hurtado Hilda Castillo Maynel Lorie **Performance Graph Initiatives Linked To Measure** Owner(s) **Child Measures Linked To Measure** 00 **DP&Z Approved Budgeted Positions ACTUAL GOAL DATE** 200 150 100 50 0 FY04 Q1 FY04 Q4 FY05 Q3 FY06 Q2 FY07 Q1 FY07 Q4 FY08 Q3 Actual -Trend - Goal good direction updated: 7/6/2006 DP&Z Vacant Positions Amalia Hurtado Hilda Castillo Maynel Lorie **Performance Graph Initiatives Linked To Measure** Owner(s) **Child Measures Linked To Measure** 0,0 **DP&Z Vacant Positions** ACTUAL GOAL **DATE** 30 25 20 15 10 5 0

FY04 Q1 FY04 Q4 FY05 Q3 FY06 Q2 FY07 Q1 FY07 Q4 FY08 Q3

Actual -Trend

updated: 7/6/2006

-Goal

good direction

08/02/2006 Page 20 of 22

(4.1) Workforce skills to support county priorities (Mentoring, Leadership, Customer Serv. etc.) (DP&Z)

Amalia Hurtado Maynel Lorie

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Initiatives Linked To Measure

Supervisory Training

(Administration)

Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.4) Workforce skills to support County priorities (e.g. leadership, customer service, fiscal problem-solving technology, etc.) (priority outcome)

Measures Owner(s)

(

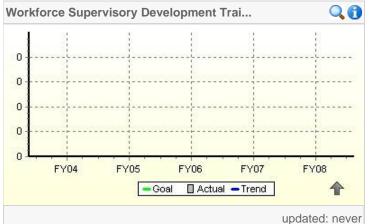
Workforce Supervisory Development Trainings (Administration)

Amalia Hurtado Maynel Lorie

n/a

Owner(s)

Performance Graph



Child Measures Linked To Measure			
	ACTUAL	GOAL	DATE
Mentoring Program (Administration)	n/a	n/a	FY06
Senior Staff Trainings (Administration)	n/a	n/a	

Workforce Supervisory Development Trainings (Planning)

Amalia Hurtado Subrata Basu Dianne Hough Maynel Lorie

n/a

Performance Graph



Owner(s) **Initiatives Linked To Measure**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Mentoring Program (Planning)	n/a	n/a	
Senior Staff Trainings (Planning)	n/a	n/a	
Supervisory Trainings (Planning)	n/a	n/a	

Workforce Supervisory Development Trainings (Zoning)

Amalia Hurtado Shirley Pass Al Torres

Performance Graph

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure 08/02/2006



ACTUAL	GOAL	DATE
n/a	n/a	
n/a	n/a	
n/a	n/a	
	n/a n/a	n/a n/a

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